EMAIL AND TEXTING RISK QUESTIONNAIRE Tamara L. Kaiser, PhD, LICSW

Please Answer these questions for yourself before signing the Phone and Electronic Communications Form

Regarding Email

- 1. Technical experts often describe email as being like a postcard, in that it can be viewed by all hands it passes through. Are you familiar with the risks of emails being viewed by various engineers, administrators, and bad actors as it passes through the Internet?
- 2. Think about where you read and write emails, and what devices you do that on. Think about who can see you reading and writing emails in these places, and who can access the devices you use to read and write emails. Would there be any negative consequences to any of those people reading or glancing at emails exchanged with me? Are there certain kinds of email contents that you would feel safe letting these people see and other kinds of contents you would not feel safe letting them see? Let me know the answers to these questions if you wish to use email with him or her.
- 3. Think about which email address(es) you might use with me. Who has access to each address? If you use a work email address, know that your employer may legally view all the emails your send receive with that address. Be aware that engineers and administrators at your email service provider may be able to view your emails.
- 4. How quickly do you normally receive replies from others via email? Do you expect replies more quickly than my stated response time? Can you see any negative consequences occurring if I do not or cannot reply to an email as quickly as others in your life typically do?

My email is supported by gmail for business. Emails can be sent to me directly or can be forwarded to me via my website.

Regarding Texting

- 1. Text messages are often sent using the Internet, even though they are usually a part of one's phone service. Are you familiar with the risks of texts being viewed by various engineers, administrators, and bad actors as it passes through the Internet?
- 2. Are you aware that text messages wait on phone company computers until they are retrieved, and may remain there indefinitely? Can you imagine any negative consequences if engineers, administrators, or law enforcement personnel viewed these stored texts from or to me?
- 3. Think about where you read and write text messages, and what devices you do that on. Think about who can see you reading and writing texts in these places, and who can access the devices you use to read and write texts. Would there be any negative consequences to any of those people reading or glancing at texts exchanged with me? Are there certain kinds of text contents that you would feel safe letting these people see and other kinds of contents you would not feel safe letting them see? Let me know the answers to these questions if you wish to use texting with me.
- 4. How quickly do you normally receive replies from others via text? Do you expect replies more quickly than my stated response time? Can you see any negative consequences occurring if your therapist does not or cannot reply to a text as quickly as others in your life typically do?

I use an iPhone, via Verizon, to send and receive text messages.